Setting up PC Charge



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PostalMate's POS has a built in interface with PCCharge credit card processing software. PCCharge works with most processing companies. Before purchasing PCCharge, you should verify with your merchant that PCCharge is a possible solution to manage credit card processing through them.

## **Requirements**

**Tech**Note

- 1. Have an active merchant account with a credit card processing company.
- 2. PCCharge Pro (Version 5.8 or higher) or PCCharge Payment Server software installed on your computer. Contact your credit card processing company for information on purchasing PCCharge.
- 3. Card reader (optional): There are many models and model variants on the market. The following models have been successfully tested with the interface.
  - ID Tech MiniMag (recommended). No setup should be required with this model; just plug into a USB port .
  - MagTech MiniSwipe reader (recommended). No setup should be required with this model: just plug into a USB port.
  - ID Tech VersaKey keyboard with MSR. This is a general-purpose keyboard with a built-in mag stripe reader.
  - Verifone MX830 and MX850 device. For advanced users (requires specialized IT knowledge for setup and configuration.)

Note: Card readers may need to be configured to read 2 tracks.

4. PCCharge or PayWare PC must be fully installed and you must be able to run a credit card through their program directly before the interface with the POS will work.

## **POS Setup (Master or Standalone systems)**

- 1. Choose Tools > Options > Register Settings.
- 2. Choose the Credit Card tab.
- 3. Below Interface, select PCCharge from the drop-down menu.



- 4. Select your credit card reader Input default:
  - Generic card reader = ID Tech, Mag Tech device connected via USB.
  - HID Device: ID Tech or Mag Tech device configured as HID.
  - Verifone device: Verifone MX830 or MX850 setup and configured properly.
- 5. Enter in your PCCharge User as displayed in PCCharge under **Setup > Users.**
- 6. Enter **Merchant number** and **Processor** exactly as it displays in PCCharge under **Help> About.** (Use the **Active Processor** value listed in PC Charge. This is typically 3-4 characters, all capitals.)
- 7. Select the **PCCharge Server**. This is the computer name where PCCharge is installed.
- 8. The **Port** default is 31419.
- 9. Timeout default is 30.
- 10. Enable SSL should be unchecked if this is not enabled in PCCharge.
- 11. **Cashier name** and **Cashier password** needs to be entered only if you have PCCharge version 5.10 or later.
- 12. Select how many copies of the credit card receipt you would like to Print.

Register Settings				<b>**</b>
Register Buttons Receipt Settings	Receipt Layout Credit Ca	rd Pole Display Tendering	Other	
Credit Card Interface	<b>PC</b> Charg	e Interface		
Learn about PCI security standards and conformance:	Input default Generic card reader	This select	tion or device is not PCI complia	nt.
PCI informational website PC Synergy TechNote	User and merchant in Values here must m	fo from PCCharge atch what is in your PCCharge	e software, which should be set	up first.
	PCCharge User:	User 1	Port: 31419	(Default = 31419)
	Merchant Number:	123456	Timeout: 30	Enable SSL
	Processor:	VIP	Cashier name:*	
	PCCharge Server:	COLETTE-C521-PC	<ul> <li>Cashier password:*</li> </ul>	
			*Applies only to	PCCharge 5.10 or later
	PCCharge program lo	cation		PCCharge receipt
	C:\Program Files (>	86)\Active-Charge\	Browse	Print 2 👻 copies
			PCCharge is a tradem	nark of VeriFone Systems, Inc.
			ок	Cancel Pelp





## In PCCharge:

- Choose Setup > Configure System.
- Choose Advanced.
- Choose Configure IP Settings.
- Place a checkmark in the box in front of Enable Standard TCP/IP Integration. The Listen on Port should automatically populate with 31419.
- The option for Enable Secure TCP/IP Integration should NOT be checked.
- Click OK to save.

Enable Standard TCP/	PIntegration Listen on Po	ort 31419
cure TCP/IP Integra	tion	
Enable Secure TCP/IF	Integration Listen on Po	nt 🚺
Certificate	Store Name	
v		▼ Display Store
Issued To	Issued By	Key Size
1		
Cert Details		

## **Auxiliary Stations**

- 1. Open POS and choose Tools > Options > Register Settings.
- 2. Select the **Credit Card** tab. Choose **PCCharge** from the drop down menu.
- 3. Use the same information that was entered on the Master station, making adjustments to the **PCCharge User**, if you have more than one User.
- 4. PCCharge Server: Select the name of the Master computer where PCCharge is installed.
  - You can verify the Master computer name by right clicking on **My Computer** (on the Master) and choose **Properties**. The **System Properties** screen will be displayed.
  - Windows 7 and Vista- Computer name will be listed on the System Properties screen below Computer name, domain and workgroup settings.
  - **XP**—Choose the Computer tab. Look for **Full computer name**.
- 5. Click **OK** to save.